

[Red Hat Product Errata](#) [RHSA-2023:6264 - Security Advisory](#)

RHSA-2023:6264 - Security Advisory

Issued: 2023-11-02

Updated: 2023-11-02

[Overview](#)[Updated Packages](#)

Synopsis

Important: insights-client security update

Type/Severity

Security Advisory: Important

Red Hat Lightspeed patch analysis

Identify and remediate systems affected by this advisory.

[View affected systems](#) 

Topic

An update for insights-client is now available for Red Hat Enterprise Linux 8.2 Advanced Update Support, Red Hat Enterprise Linux 8.2 Telecommunications Update Service, and Red Hat Enterprise Linux 8.2 Update Services for SAP Solutions.

Red Hat Product Security has rated this update as having a security impact of Important. A Common Vulnerability Scoring System (CVSS) base score, which gives a detailed severity rating, is available for each vulnerability from the CVE link(s) in the References section.

Description

Red Hat Insights is a service that provides analysis of registered Red Hat-based systems. The insights-client package can gather the required data (such as installed packages, running services, or software configurations) to proactively identify threats to security, performance, and stability across your environment.

Security Fix(es):

- insights-client: unsafe handling of temporary files and directories (CVE-2023-3972)

For more details about the security issue(s), including the impact, a CVSS score, acknowledgments, and other related information, refer to the CVE page(s) listed in the References section.

Solution


For details on how to apply this update, which includes the changes described in this advisory, refer to:

<https://access.redhat.com/articles/11258> 


Affected Products

- Red Hat Enterprise Linux Server - AUS 8.2 x86_64
- Red Hat Enterprise Linux Server - TUS 8.2 x86_64
- Red Hat Enterprise Linux Server for Power LE - Update Services for SAP Solutions 8.2 ppc64le
- Red Hat Enterprise Linux for x86_64 - Update Services for SAP Solutions 8.2 x86_64

Fixes

- [BZ - 2227027](#)  - CVE-2023-3972 insights-client: unsafe handling of temporary files and directories

CVEs

- [CVE-2023-3972](#) 

References

- <https://access.redhat.com/security/updates/classification/#important> 

The Red Hat security contact is secalert@redhat.com. More contact details at <https://access.redhat.com/security/team/contact/>.



Quick Links



Help



Site Info



Related Sites



 Partial system outage



[About Red Hat](#)

[Jobs](#)

[Events](#)

[Locations](#)

[Contact Red Hat](#)

[Red Hat Blog](#)

[Inclusion at Red Hat](#)

[Cool Stuff Store](#)

[Red Hat Summit](#)

© 2026 Red Hat

[Privacy statement](#)

[Terms of use](#)

All policies and guidelines

Digital accessibility

Cookie Preferences and Opt-Out Rights