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New WebGrabber Installation

This section provides instructions for new WebGrabber installations. If you have an earlier release of WebGrabber installed, follow the instructions in [Upgrading an Existing WebGrabber Installation](#) to uninstall the earlier version.

Notes:

- For WebGrabber installations 2016 R2.0 and higher, Internet Explorer 10 is no longer supported. When using the Internet Explorer Engine we recommend using Internet Explorer 11.
- Installing more than one version of WebGrabber on the same system is not supported by ActivePDF.

Before Installing WebGrabber on Windows Server 2012 or Above

If you are working on a Windows Server 2012 or above, and will use Internet Explorer as a conversion engine, follow these steps to set up a WebGrabber user account and add it to the Remote Desktop Users group.


1. Log on to Windows Server (2012 and above) as Admin user.
2. Create a new user account for the WebGrabber user.
3. Add the new WebGrabber user to the **Remote Desktop Users** group to grant remote login privileges.

Note: For more information about Remote Desktop Users, see these Microsoft article:

[Configure the Remote Desktop Users Group](#)

To Install WebGrabber

The installation includes onscreen prompts that guide you through the process.


 Before proceeding, make sure you have access to a Local Administrator account or a domain account with Local Administrator rights on the system where you plan to install WebGrabber.

1. Download the latest build of WebGrabber from <https://www.activepdf.com/products/webgrabber>.
2. Log onto the system where you plan to install WebGrabber using either a Local Administrator account or a domain account with Local Administrator rights.

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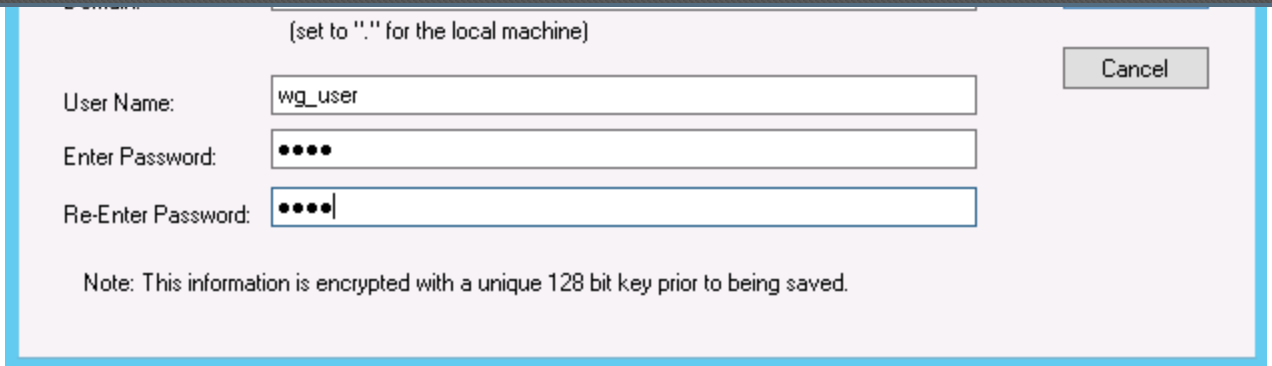
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5. When the *WebGrabber Welcome* screen appears, click **Next** to begin installation.
6. Type your **Serial Number** or **License Key** when prompted.
7. For some licenses, you are required to type the **verification data** tied to your license.

 This may be your email address or company name, depending on your license type.
8. When the message appears stating, "*Licensing data for ActivePDF WebGrabber installed*," click **Done**.
9. Click **Next** to begin installation.
10. Review the *License Agreement* and, if you agree to the terms, select **I agree to the terms of this license agreement**.
11. Click **Next**, and then continue following the onscreen prompts for *User Information*, *Installation Folder* and the *Shortcut Folder*.
12. When the *Ready to Install* screen appears, click **Next**.
13. **If installing on Windows Server 2012 or above**, complete the *ActivePDF WebGrabber Internet Explorer Login Information*, including:
 - **Domain**—Type the domain name to use for this WebGrabber installation. (*Example:* mycompany) Type a period (.) for the local machine.
 - **User Name**—Type the WebGrabber user name (set up in the [Before Installing WebGrabber on Windows Server 2012 or Above](#) procedure at the top of this page).
 - **Enter Password**—Type the password for the WebGrabber user.
 - **Enter Password**—Type the password again.

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(set to "." for the local machine)


Cancel

User Name:

Enter Password:

Re-Enter Password:

Note: This information is encrypted with a unique 128 bit key prior to being saved.


 The login information is secured with 128-bit encryption before it is saved.

14. Click **OK**.

15. When the *Installation Successful* screen appears, click **Finish**.

WebGrabber is installed, licensed and ready for use.

16. When prompted to *Install License Manager*, click **Yes**.

 The License Manager is required to manage your ActivePDF product licenses.

The License Manager is installed.

17. Double-click the  icon on your desktop to open the Configuration Manager.

See [Configuring WebGrabber](#) for more information.

Note: In earlier releases, the default port number for COM was 90 or 58585. The default is now Port 52525.

The default for .NET has not been changed, it is still Port 57975.

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