



Helpdesk Software

The latest releases were released and are available for download by clicking on the version number of the software you wish to download.

Latest Releases

All customers are strongly advised to upgrade to GFI HelpDesk 4.99.9 to benefit from these security fixes. Download the new version [here](#).

Version 4.99.9

Released on 10/04/2025

This release addresses several stored cross-site scripting (XSS) vulnerabilities.

Security fixes

A. Fixed an XSS issue related to user supplied data in template scripts, languages, log configuration and log subjects, ensuring values are correctly validated and encoded before display.

Available for download:

4.99.9-112

4.99.9-113

4.99.9-114

4.99.9-115

Software Downloads and Upgrades

For product downloads and information about upgrading GFI HelpDesk, visit the [GFI Upgrade Center](#).

If you have additional queries about product changes, please do not hesitate to contact us through our [GFI Partner directly](#).



