



MENU 

Home

Features

Self-Hosted

Cloud-Hosted

Blog

Services 

Support 

Get Started



osTicket 2.0 Is Coming



A complete platform overhaul is on the way.

[See What's New >](#)

[Get Updates](#)

Get The World's Most Popular Software

We believe in helping you **Make. Happy. Customers.** Easily
drastically improve your customer service

LEARN MORE







DOWNLOAD

Simply select what features you need in the downloads section



INSTALL SOFTWARE

Install our software fast with our easy-to-follow installation process



READY TO USE

Our easy-to-use software will help you get started in no time



NEED A CLOUD-HOSTED SOLUTION INSTEAD?

Try SupportSystem! →

SOME OF OUR FEATURES



Dashboard Reports

Our rich and simple dashboard keeps you up-to-date on your help desk statistics



Ticket Filters

Our powerful ticket filtering system makes sure the right tickets goes to the right department leaving you with a clutter-free environment



Configurable Help Topic

Add, edit, and delete your help desk topics that suit your preference



Customer Support Portal

Robust customer support portal system to help your business maintain happy customer relationships



Service Level Agreements

Simply set your business hours and our system will handle the rest leaving you worry-free



And Much More!

osTicket comes pack with tons of awesome features you have to try out yourself

[View All Features >](#)

We're not the only ones excited about osTicket...

Thousands of customers in over 190 countries trust and use osTicket for customer support.

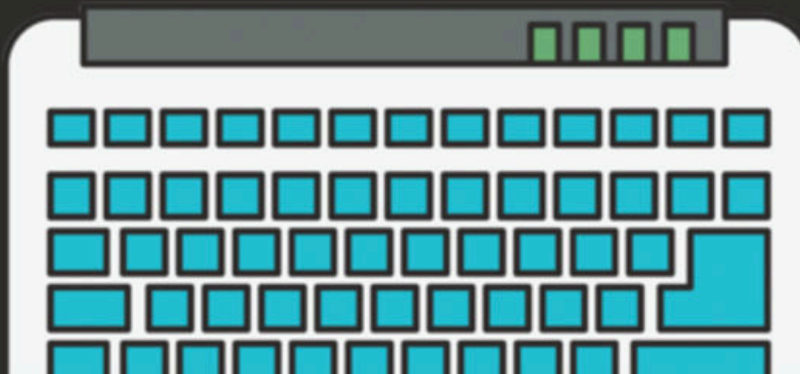
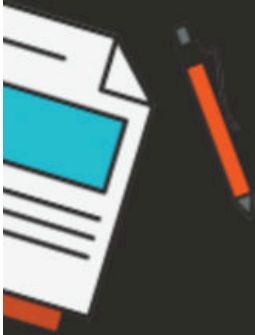
- ✓ 5+ million osTicket users worldwide
- ✓ 15,000+ businesses use osTicket worldwide
- ✓ osTicket seamlessly routes inquiries created via email, web-forms and API.
- ✓ Simple and easy-to-use web-based customer support platform.
- ✓ osTicket comes packed with more features and tools than most of the expensive (and complex) support ticket systems on the market.
- ✓ The best part is that osTicket is completely free.

[LEARN MORE](#)[GET STARTED](#)



Get Started For Free Today!

GET STARTED



Make Happy Customers

osTicket is a widely used and trusted open source support ticketing system. Easily scale and streamline your customer service and drastically improve your customer's experience.



Navigation

- ▶ [Features](#)
- ▶ [Editions](#)
- ▶ [Cloud-hosted](#)
- ▶ [Forum](#)
- ▶ [Blog](#)
- ▶ [About osTicket](#)
- ▶ [Careers](#)
- ▶ [FAQ](#)
- ▶ [Contact](#)
- ▶ [Privacy](#)
- ▶ [Terms](#)
- ▶ [Sitemap](#)

Copyright © 2026 osTicket.com, an Enhancesoft product

