Security Alert: CVE-2026-2123 A high severity privilege escalation vulnerability has been discovered in OpenText™ Operations Agent.

A security audit identified a privilege escalation vulnerability in Operations Agent on Windows. Under specific conditions Operations Agent may run executables from specific writeable locations. CVE-2026-2123

Mar 31, 2026 Knowledge

URL Name
KM000046068

Products
Operations Agent (OA)

Article Body

Summary
A high severity privilege escalation vulnerability has been discovered in OpenText™ Operations Agent 12.29 and earlier on Windows OS.

Systems affected: Operations Agent 12.29 and earlier on Windows OS.

Details:
A security audit identified a privilege escalation vulnerability in Operations Agent on Windows. Under specific conditions Operations Agent may run executables from specific writeable locations.

CVE: reference: CVE-2026-2123

Impact: A low-privileged user could potentially cause code execution with SYSTEM-level privileges on the local system. The issue requires local system access for the attacker.

RESOLUTION
A hotfix has been created which will enforce explicit, fully qualified paths when launching executables.

1. The hotfix can be downloaded from the Marketplace (https://marketplace.opentext.com/itom/content/operations-agent-hotfix-for-cve-2026-2123-privilege-escalation/) for the OA versions mentioned below.
https://marketplace.opentext.com/itom/content/operations-agent-hotfix-for-cve-2026-2123-privilege-escalation
(https://marketplace.opentext.com/itom/content/operations-agent-hotfix-for-cve-2026-2123-privilege-escalation)
2. Please follow the readme.txt included in the hotfix zip file for install instructions.

OA 12.24 - HFWIN_1224028.tar, HFWIN_1224029.tar

OA 12.25 - HFWIN_1225045.tar,HFWIN_1225046.tar

OA 12.26 - HFWIN_1226039.tar, HFWIN_1226040.tar

OA 12.27 - HFWIN_1227023.tar, HFWIN_1227024.tar

OA 12.28 - HFWIN_1228020.tar, HFWIN_1228021.tar

OA 12.29 - HFWIN_1229006.tar, HFWIN_1229007.tar

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