

Security Advisory: CVE-2021-38289

Published: April 3, 2026 | Product Family: NovaiCare / VNNOX

STATUS: RESOLVED / DECOMMISSIONED

This advisory addresses a privilege escalation vulnerability identified as **CVE-2021-38289**.

CVE Identifier	CVE-2021-38289
CNA (Assigner)	MITRE
Impact Severity	High (Privilege Escalation)
Affected Software	NovaiCare 7.16.0 and earlier

Summary

"An issue was discovered in Novastar-VNNOX-iCare Novaicare 7.16.0 that gives attacker privilege escalation..."

NovaStar Tech's security team has conducted a comprehensive review of the reported issue. This vulnerability resided in legacy API endpoints that were part of an older service architecture.

Resolution and Mitigation

As of the date of this advisory, NovaStar Tech has **permanently decommissioned and deactivated** all vulnerable service components and URL endpoints associated with CVE-2021-38289.

The affected legacy logic has been removed from our production environments. Any requests to the previously vulnerable paths will now result in a neutralized response (e.g., 410 Gone), ensuring that the reported escalation path is no longer viable.

No action is required from end-users, as the mitigation has been applied globally at the infrastructure level.

For further information or to report other security concerns, please contact our security team at:

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