

# Security Advisory: CVE-2021-38289

Published: April 3, 2026 | Product Family: NovaiCare / VNNOX

**STATUS: RESOLVED / DECOMMISSIONED**

This advisory addresses a privilege escalation vulnerability identified as **CVE-2021-38289**.

<b>CVE Identifier</b>	CVE-2021-38289
<b>CNA (Assigner)</b>	MITRE
<b>Impact Severity</b>	High (Privilege Escalation)
<b>Affected Software</b>	NovaiCare 7.16.0 and earlier

## Summary

*"An issue was discovered in Novastar-VNNOX-iCare Novaicare 7.16.0 that gives attacker privilege escalation..."*

NovaStar Tech's security team has conducted a comprehensive review of the reported issue. This vulnerability resided in legacy API endpoints that were part of an older service architecture.

## Resolution and Mitigation

As of the date of this advisory, NovaStar Tech has **permanently decommissioned and deactivated** all vulnerable service components and URL endpoints associated with CVE-2021-38289.

The affected legacy logic has been removed from our production environments. Any requests to the previously vulnerable paths will now result in a neutralized response (e.g., 410 Gone), ensuring that the reported escalation path is no longer viable.

**No action is required from end-users**, as the mitigation has been applied globally at the infrastructure level.

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For further information or to report other security concerns, please contact our security team at:

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