



TechSupport

Consumer Business



As of 12/13/2023, Operational Hours for Technical Support are 6:00AM-5:30PM(PT) Monday-Friday

NOTE: TO ENSURE YOUR PRODUCT HAS THE LATEST SECURITY UPDATES AND OPERATES AT OPTIMAL PERFORMANCE, IT IS RECOMMENDED YOU UPDATE YOUR PRODUCT TO THE LATEST FIRMWARE AFTER INSTALLATION AND TO PERIODICALLY CHECK FOR NEW FIRMWARE RELEASES. UPDATES CAN BE FOUND BY SEARCHING YOUR MODEL NAME AT [HTTPS://SUPPORT.DLINK.COM](https://support.dlink.com) OR THROUGH THE MYDLINK MOBILE APPLICATIONS FOR MYDLINK REGISTERED DEVICES.

Products purchased in the US that have reached **END-OF-SUPPORT (EOS)** or cannot be found using Search on this site (support.dlink.com) may have been moved to our Legacy Products site (legacy.us.dlink.com). You can also click here to access our Legacy Products site: [D-Link LEGACY website](#).

Products listed on the LEGACY PRODUCTS SITE no longer receive firmware updates.

For recommendations to help keep your product secure please click here: [Product Security Guidelines](#)

Information on reparability and maintenance for Quebec consumers – [Click Here](#)

Search for products, downloads, answers, etc.

Search

[How do I find the model number?](#)

Popular Products



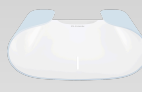
DCH-S1621KT



DWA-X1850-B1



R32



M60



M32



M30



E30



E15

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 Extend your **FREE** support from 30 days to 90 days!
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Recent Announcements

- ➔ [AirSnitch WiFi Exploit Attacks - Bypasses Encryption mitigates device isolation allowing them to observe and interact.](#)
- ➔ [\(Non-US\) DIR-823X: All Hardware Revisions / All Firmware Versions : End-of-Life \(EoL\) / End-of-Service \(EoS\)](#)
- ➔ [\(Non-US\) DI-8003: All Hardware Revisions / All Firmware Versions : End-of-Life \(EoL\) / End-of-Service \(EoS\) : Vulnerabilites Reported](#)

Recent Firmware

- 4/24/2026: [DGS-1510-Series Firmware](#)
- 4/22/2026: [DXS-3130-32S Firmware](#)
- 4/22/2026: [DXS-3130-28P Firmware](#)
- 4/6/2026: [DIS-210G-12P Firmware](#)
- 4/6/2026: [DIS-210G-12 Firmware](#)



Top Frequently Asked Questions

- ➔ [Does D-Link store WiFi passwords in the Internet or D-Link c...](#)
- ➔ [How do I install my DCS-8xxxLH-series camera?](#)
- ➔ [How do I set up motion detection using the mydlink app?](#)
- ➔ [How do I view video files from cloud recording in the mydlin...](#)
- ➔ [How do I create separate WiFi network names \(SSID\) and passw...](#)



Top Support Videos

- ➔ [Get the Most Out of Your Wi-Fi Router](#)
- ➔ [How to Set Up my Router using the D-Link EAGLE PRO AI App](#)
- ➔ [Pairing mydlink Devices with Alexa](#)
- ➔ [Pairing mydlink Devices with Google Assistant](#)
- ➔ [How to install the DCH-S1621KT](#)



Find firmware, drivers, manuals and software and more.



Warranty information, how to get an RMA and RMA status.



Contact our friendly support staff to assist with your setup or troubleshooting question.

[GPL Source Code](#)

[End of Product Life-Cycle](#)

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