



TechSupport

Consumer Business



As of 12/13/2023, Operational Hours for Technical Support are 6:00AM-5:30PM(PT) Monday-Friday

NOTE: TO ENSURE YOUR PRODUCT HAS THE LATEST SECURITY UPDATES AND OPERATES AT OPTIMAL PERFORMANCE, IT IS RECOMMENDED YOU UPDATE YOUR PRODUCT TO THE LATEST FIRMWARE AFTER INSTALLATION AND TO PERIODICALLY CHECK FOR NEW FIRMWARE RELEASES. UPDATES CAN BE FOUND BY SEARCHING YOUR MODEL NAME AT [HTTPS://SUPPORT.DLINK.COM](https://support.dlink.com) OR THROUGH THE MYDLINK MOBILE APPLICATIONS FOR MYDLINK REGISTERED DEVICES.

Products purchased in the US that have reached **END-OF-SUPPORT (EOS)** or cannot be found using Search on this site (support.dlink.com) may have been moved to our Legacy Products site (legacy.us.dlink.com). You can also click here to access our Legacy Products site: [D-Link LEGACY website](#).

Products listed on the LEGACY PRODUCTS SITE no longer receive firmware updates.

For recommendations to help keep your product secure please click here: [Product Security Guidelines](#)

Information on reparability and maintenance for Quebec consumers – [Click Here](#)

Search for products, downloads, answers, etc.

Search

[How do I find the model number?](#)

Popular Products



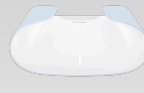
DCH-S1621KT



DWA-X1850-B1



R32



M60



M32



M30



E30



E15

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 Extend your FREE support from 30 days to 90 days!
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D-Linkshop
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Recent Announcements

- ➔ (non-US) DIR-823G :: All Models / All H/W Revisions / All F/W Versions :: End-of-Life (EOL) / End-of-Service :: Multiple Vulnerabilities Reported
- ➔ DCS-5615 :: All Models, Derivative Models, All Revisions, and All Firmware, End-of-Life (EOL)/End-of-Service Life (EOS) lifecycle
- ➔ AryStinger Botnet affecting Legacy EOL/EOS Wifi Router generation using Realtek RTL819X chipset:: DIR-820L / DIR-850L / DIR-818Lx / DIR-816L / DIR-817Lx / DWR-118

Recent Firmware

- 6/16/2026: DGS-1100 V2 Series (5/8 Port Models) Firmware
- 6/15/2026: DMS-3130 Series Firmware
- 10/31/2025: DMS-3130 Series Firmware
- 6/15/2026: DXS-3130-28P Firmware
- 6/15/2026: DXS-3130-32S Firmware



Top Frequently Asked Questions

- ➔ Does D-Link store WiFi passwords in the Internet or D-Link c...
- ➔ How do I install my DCS-8...
- ➔ How do I set up motion det...
- ➔ How do I view video files fr...
- ➔ How do I create separate v...



Top Support Videos

- ➔ Get the Most Out of Your Wi-Fi Router

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Find firmware, drivers, manuals and software and more.



Warranty information, how to get an RMA and RMA status.



Contact our friendly support staff to assist with your setup or troubleshooting question.

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