



Home > Solutions > All products > Hyland OnBase

HYLAND ONBASE

OnBase is an AI-enabled operational content management product that orchestrates the capture and governance of enterprise documents, automates content-centric workflows and feeds high-quality data to your everyday business systems.

[View the OnBase demo](#)

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[Features](#)

[How it works](#)

[Integrations](#)

[Benefits](#)

[Case studies](#)

Features

OnBase empowers your organization to become more agile, efficient and effective. Here's how OnBase helps you deliver better customer and employee experiences.

Automated multichannel capture

Intelligently capture and process business data from various sources with automatic classification and verification for immediate use.

Reporting and analytics

Gain visibility into your content and processes in real time with interactive dashboards and audit trails of all content-related activities.

Process automation

Automate repeatable tasks, route documents and manage exceptions using tools such as configurable workflows, customizable forms and built-in rules.

Case management

Manage all content and processes surrounding cases, from documents, emails and tasks to approvals, compliance and verifications.

Collaboration

Securely share content and collaborate with tools like co-authoring, version control, tasks and notifications, and enhanced security and control.

Retention and records management

Manage your information through its entire lifecycle by automating the secure retention and destruction of your documents and records.

The OnBase power user experience

OnBase users get a personalized, complete view of the information needed to make informed decisions and push business forward.

Integrations

- ✔ Consistent data across all system
- ✔ Point-and-click configurability
- ✔ OnBase processes accessible in key applications

Discover OnBase integrations

Leverage information from your key applications to automate processes in OnBase and keep data in sync across all systems — empowering better business decisions.

[View integrations](#)

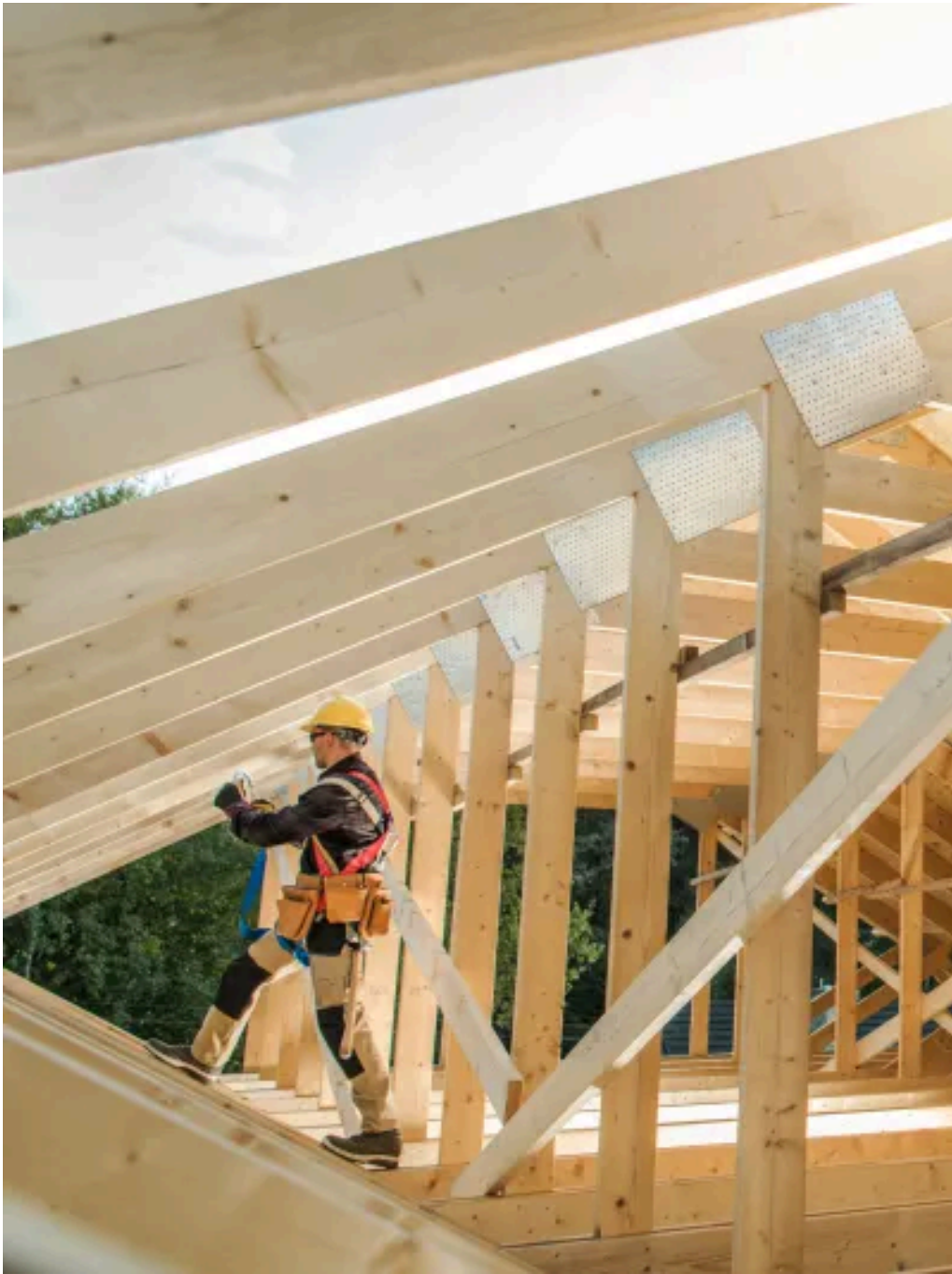
Benefits

Discover how OnBase fits into your enterprise IT strategy

See how OnBase can bring structure to your unpredictable, knowledge-driven work

Case studies

Nothing beats seeing the impact a solution has in the real world. Take a look at how OnBase users get the most out of their information and processes.



UFP Industries

Lumber company empowers end users with low-code business applications.



Canal Barge

Marine transportation company transforms financial operations by eliminating manual processing and boosting visibility.



Toyota Financial Services

Toyota Financial Services streamlines operations with Hyland OnBase, automating document workflows and enhancing customer experience.

[View all case studies](#) →

Resources



What can you do with OnBase?

Unlock the potential



Gartner Magic Quadrant for Document Management

Download the report



5 reviews for OnBase in the Hyland Cloud

Read



How OnBase transforms HR processes

Read the success stories



Forrester Study: The Rise of Content Intelligence – A New Era of Innovation in ECM

Insights from the 6th Annual Content Services Pulse Study, 2025 Edition

Explore how modern content services solutions unlock content intelligence to streamline workflow, strengthen governance and drive better business outcomes. Get practical insights on AI readiness, content intelligence adoption and workforce transition strategies.

[Access the report](#)

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