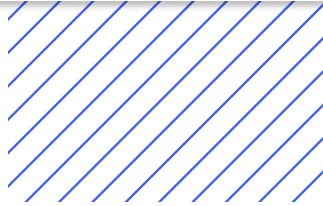


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The DEX Engineering Platform

SysTrack is how organizations with complex IT environments get the observability they need to solve problems and make data-driven decisions across their entire digital estate.

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Trusted by world leading brands



Observability That Has Your Back.

Your day deserves fewer surprises. You need a DEX solution you can trust.



The end of ticket ping-pong

Get the only solution that shines a light throughout the digital estate, breaking down silos and revealing root causes.



From firefighting to foresight

Leverage everything from automation and self-service to instant prioritization of the most critical issues.



A true system of record for IT

Continually streamline IT operations, boost employee productivity, minimize hardware and software expenses, and more.

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USE CASES

What will you accomplish with SysTrack?



Dex Visibility



Gain a complete, real-time view of your digital employee experience.

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Hardware Optimization



Software License Optimization





Proactive IT OPS Resolution



Self Service



Help Desk Ticket Reduction



Boot & Login Analysis



Endpoint Compliance & Governance



Mergers & Acquisitions



Explore the platform



REPORT

For AI to be useful to IT, you need good data.

In an Enterprise Strategy Group study, 31% of organizations said the limited availability of quality data is impacting their AI implementation. Learn why the quantity and breadth, depth, history, and structure of data matter for effective AI in “The Essential Role of Data and Data Quality in IT-related AI Model Training”.

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Executive Leadership



You need the most comprehensive view of enterprise IT health. Only Lakeside delivers complete visibility.

- ✓ **Streamline IT operations** as the business changes and grows.

- ✓ **Easily identify unnecessary spend** on things like software licenses and hardware upgrades.
- ✓ **Cut out costly configurations** with a comprehensive, out-of-the-box solution that collects all the data you need.
- ✓ **Retain employees and boost productivity** with a smooth digital experience that reduces downtime and increases employee satisfaction.

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★★★★★
4.6



★★★★★
4.9



★★★★★
4.9



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